

COUNTY OF RICHLAND
OFFICE OF COUNTY TREASURER



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FOR IMMEDIATE RELEASE

Wednesday, 14 April 2004

County Treasurer Adds New Option to Pay Taxes
PAY PROPERTY AND AUTO TAXES BY PHONE

COLUMBIA, SC - The Richland County Treasurer's Office has completed an automated telephone payment system allowing people to pay their taxes quickly by phone.

"We have launched a convenient way for individuals who do not have access to a computer, or aren't comfortable using them, to pay their taxes from home or work," said County Treasurer David Adams. "Automated telephone payments will help our taxpayers and make our office more efficient in collections."

With the new system, four tax payments can be taken at one time over the telephone. Tax payments go directly to the bank and are downloaded into the Treasurer's System to show the taxes are paid. Paid tax receipts are then generated and sent to the taxpayer.

Previously, all calls were handled by office personnel. Credit card information was entered then tax payments were manually processed. Each transaction took five minutes or more to complete. This process left many taxpayers on hold, having to call back at a later time, or leaving voicemail requests. Other tax payments via mail were unable to be processed for days because staff worked to field the influx of calls.

"We are offering more choices for people to meet their tax obligations," Adams said. "Now you can make the personal choice of which payment option is best for you."

Richland County property owners can pay their tax bill by mail, at NBSC branch locations, by phone or internet, or by paying at the Administration building.

Telephone payments can be made by calling 803/576-2262.

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For More Information, Contact:
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