

**RICHLAND COUNTY GOVERNMENT
UTILITIES DEPARTMENT**

7525 Broad River Road, Irmo, SC 29063
T 803-401-0050 | F 803-401-0030
rcu_services@richlandcountysc.gov | richlandcountysc.gov



January 11, 2021

Subject: Boil Water Advisory Lift Notice

Dear Richland County Water Customer:

As of 10:00 a.m. Monday, January 11, 2021, the Richland County Utilities Department lifted a boil water advisory for customers who were affected by the water main break on Cabin Creek Road near Neal Road.

Due to the water main break, the Richland County Utilities Department sent out the advisory as a precautionary measure on Thursday, January 7, 2021.

Testing has confirmed that water in the area is safe for consumption and residents no longer need to boil their water before drinking or cooking.

Residents are encouraged to take the following precautions before consuming, bathing or cooking with water:

- Run faucets for three to five minutes before first use to flush the service connection and interior plumbing.
- Empty and clean automatic ice makers and water chillers.
- If the temperature of a hot-water heater is set below 113 degrees Fahrenheit, drain and refill the appliance.
- Run service connections with a water softener/cartridge filter through a regeneration cycle.

The Utilities Department apologizes for any inconvenience caused because of repairs to the water line. We are here to serve you, and we welcome your feedback and questions. You can reach us at 803-401-0050.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jessica Mancine".

Jessica Mancine
Manager of Administration