

**RICHLAND COUNTY GOVERNMENT
UTILITIES DEPARTMENT**

7525 Broad River Road, Irmo, SC 29063
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August 18, 2021

Subject: Boil Water Advisory Notice

Dear Richland County Water Customer:

Today, August 18, 2021, a Richland County Utilities maintenance crew working to install a water meter damaged the County's water line on Doretha Lane. Richland County Utilities has stopped the leak. However, the breach of the line resulted in a loss of pressure to the waterline. As the owner and operator of the public water system, Richland County Utilities is required by the South Carolina Department of Health and Environmental Control requires to notify users of the water system about such breaches and to alert the customers to boil their water due to possible contamination.

Due to potential contamination and for precautionary measures, beginning Wednesday, August 18, 2021, a boil water advisory will be in effect for Richland County Water Customers. The customers should boil the water (vigorous rolling boil) for at least one full minute prior to drinking, cooking, or using the water to make ice for beverages.

The boil water advisory is in effect until further notice. We will also post this alert and subsequent ones at the following web address: <http://www.richlandcountysc.gov/Government/Departments/Utilities/Current-Alerts>. Once the boil water advisory notice is lifted, Richland County Utilities will advise you.

We sincerely apologize for the inconvenience, and we appreciate your patience as we work to maintain the waterline.

If you have questions, please call 803-401-0050.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jessica Mancine".

Jessica Mancine
Manager of Administration