

**RICHLAND COUNTY GOVERNMENT  
UTILITIES DEPARTMENT**

7525 Broad River Road, Irmo, SC 29063  
T 803-401-0050 | F 803-401-0030  
rcu\_services@richlandcountysc.gov | richlandcountysc.gov



September 18, 2020

Subject: Boil Water Advisory Lift Notice

Dear Richland County Water Customer:

As of 3:00 p.m. Friday, September 18, 2020, the Richland County Utilities Department lifted a boil water advisory for customers who are affected by the water main break on Cabin Creek Road located between Martin Luther King Blvd and Masonry Circle near Becker Road.

The advisory, which went into effect on Tuesday, September 15, 2020 because of water main break, was implemented as a cautionary measure.

Testing has confirmed that water in the area is safe for consumption and residents no longer need to boil their water before drinking or cooking.

Residents are encouraged to take the following precautions before consuming, bathing or cooking with water:

- Run faucets for three to five minutes before first use to flush the service connection and interior plumbing.
- Empty and clean automatic ice makers and water chillers.
- If the temperature of a hot-water heater is set below 113 degrees Fahrenheit, drain and refill the appliance.
- Run service connections with a water softener/cartridge filter through a regeneration cycle.

The Utilities Department apologizes for any inconvenience caused because of repairs to the water line. We are here to serve you, and we welcome your feedback and questions. You can reach us at 803-401-0050.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jessica Mancine".

Jessica Mancine  
Manager of Administration