## RICHLAND COUNTY GOVERNMENT UTILITIES DEPARTMENT

7525 Broad River Road, Irmo, SC 29063 T 803-401-0050 | F 803-401-0030 rcu\_services@richlandcountysc.gov | richlandcountysc.gov



July 21, 2020

Subject:

**Boil Water Advisory Notice** 

**Dear Richland County Water Customer:** 

Today, July 21, 2020, the contractor who are working for SE Sewer/Water Project for Richland County Utilities had cut the County's water line on Cabin Creek Road located between Martin Luther King Blvd and Masonry Circle. Richland County Utilities had stopped the leak. Consequently, the breach of the line resulted in a loss of pressure to the waterline and some places, no water. As the owner and operator of the public water system, the South Carolina Department of Health and Environmental Control requires Richland County Utilities to notify users of the water system about such breaches and to alert the customers to boil their water due to possible contamination.

Due to potential contamination and for precautionary measure, beginning Tuesday, July 21, 2020, a boil water advisory will be in effect for Richland County Water Customers. The customer should boil the water (vigorous rolling boil) for at least one full minute prior to drinking, cooking, or using the water to make ice for beverages.

The boil water advisory is in effect until further notice. Once the boil water advisory notice is lifted, Richland County Utilities will advise you.

We sincerely apologize for the inconvenience, and we appreciate your patience as we work to maintain the waterline.

If you have questions, please call 803-401-0050.

Sincerely,

Ifeolu Idowu

Sanitary Engineer